



Use Case: Transit Authority

# Cost-efficient Decisions with Actsoft

A large midwestern metro transit authority serving residents, commuters and tourists.

## Challenges

A metro transit authority struggled with receiving sufficient information about field operations on a timely basis. Administrators sought to track the positions of rail workers and janitors in order to drive accountability and productivity, while also giving employees the ability to clock in and out remotely.

## Solution

With Actsoft's all-in-one solution, the transit authority gained visibility into their employees' locations via GPS Handset Tracking. Breadcrumb trails enabled supervisors to review the historical locations of their workers and easily identify previously visited areas. Actsoft's Geofence feature notified managers when an employee went outside of

defined digital boundaries. Furthermore, Actsoft's Manager App provided supervisors with the ability to manage operations from their mobile devices (vs. in-office desktop and/or laptop computers).

## Benefits

The transit authority realized increased productivity and efficiency with Actsoft. Employee accountability was strengthened as supervisors received data into activities and locations. The organization reduced costly and unnecessary overtime by allowing employees to remain in the field for longer each day and eliminated the need to travel back to the office to clock in/out or take breaks. As a result, the transit authority is using more data-based insights to make cost-efficient operational decisions.

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