



Use Case: Pharmaceutical Supplies

Driver Location Verification with Actsoft

A delivery company that transports pharmaceutical supplies to individuals, assisted living facilities, and retirement homes.

Challenges

Without a fleet tracking software, a pharmaceutical transport company had no way to track their deliveries or know where drivers were. They also had an issue with keeping track of drivers' mileages and driving behaviors using company vehicles.

Solution

The company sought a solution to strengthen accountability among drivers and Actsoft was exactly what was needed. They used the Closest-To feature within Actsoft to verify which drivers were nearest to new delivery locations, as well as many of its other features to manage their entire workforce, keep a close eye on drivers, and gain a clear view into general fleet operations.

For more information please visit actsoft.com

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Benefits

Actsoft not only increased accountability among drivers, but their company was also able to use it to leverage telematics information from their GPS Tracking history to help settle a dispute with a former employee. Actsoft helped the company verify that a driver did not make a delivery that was supposed to have been made. The driver claimed to have tried to make a certain delivery, but the location was closed. However, with Actsoft's GPS Tracking and location histories, it was confirmed the driver hadn't gone anywhere near the location. The driver was subsequently let go and filed an improper termination case. The company won the case in court due to the GPS data Actsoft provided.